



Dec. 3, 2018  
DR-4393-NC NR 091  
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# News Release

## **Disaster Recovery Centers in Duplin and Craven Counties to Close**

**RALEIGH, N.C.** – Disaster recovery centers in Wallace in Duplin County and Havelock in Craven County will soon close permanently. However, help is just a phone call or a mouse click away.

The Duplin County center is located at:

**Wallace Presbyterian Church  
205 W. Main St.  
Wallace, N.C. 28466  
Hours: 9 a.m. to 5 p.m., Monday through Wednesday  
Closing permanently: 5 p.m. Wednesday, Dec. 5**

The Craven County center that is closing is located at:

**Former rue21 Clothing Store  
537 Hwy. 70 W, Suite 103  
Havelock, N.C. 28532  
Hours: 9 a.m. to 5 p.m., Monday through Thursday  
Closing permanently: 5 p.m. Thursday, Dec. 6**

Another Craven County center in New Bern will remain open until Thursday, Dec. 13.

Individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence may still register for assistance before the Dec. 13 deadline by:

- Calling the disaster assistance helpline at **800-621-3362** or **800-462-7585** (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available. You can update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.

- Going online to [DisasterAssistance.gov](https://www.DisasterAssistance.gov) or [DisasterAssistance.gov in Spanish](https://www.DisasterAssistance.gov).
- Downloading the [FEMA mobile app](#) or the [FEMA mobile app in Spanish](#).
- Downloading the [ReadyNC app](#).
- Visiting any of the recovery centers that remain open. To find center locations and current hours, download the [FEMA mobile app](#), the [ReadyNC app](#), or visit [FEMA.gov/DRC](https://www.FEMA.gov/DRC). Center hours and operations are adjusted based on visitor demand. The centers are open 9 a.m. to 5 p.m., Monday through Friday and from 9 a.m. to 1 p.m., Saturday, until further notice. All are closed Sundays.

If you have questions about a U.S. Small Business Administration low-interest disaster loan, you may contact SBA's Disaster Assistance Customer Service Center by calling **800-659-2955** or **800-877-8339** (TTY). You may also email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) or visit SBA's website at [sba.gov/disaster](https://www.sba.gov/disaster).

If you have unmet disaster-related needs, you may call the statewide referral service at **2-1-1** or **888-892-1162** (TTY), or text Florence to 898211.

For more information on North Carolina's recovery from Hurricane Florence, visit [ncdps.gov/Florence](https://www.ncdps.gov/Florence) and [FEMA.gov/Disaster/4393](https://www.FEMA.gov/Disaster/4393). Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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*FEMA's mission: Helping people before, during and after disasters.*