

Notice of Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law

Craven County Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Craven County Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Craven County Hospice: Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters; Written information in other formats (large print, audio, accessible electronic formats, other formats); Provides free language services to people whose primary language is not English, such as: Qualified interpreter services; Information written in other languages.

Top 15 Languages in North Carolina: Spanish, Chinese, Vietnamese, Korean, French, Arabic, Hmong, Russian, Tagalog, Gujarati, Mon-Khmer (Cambodian), German, Hindi, Laotian and Japanese.

If you need these services, contact Craven County Hospice. If you believe that Craven County Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Officer listed below. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

Diana Vetter-Craft, Compliance Officer

PO Drawer 12610, New Bern, NC 28561

Phone: 252-636-4920 EXT 2128. Fax: 252-636-4970

Email: dvettercraft@cravencountync.gov

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.