

## What forms of payment do we accept?

### Payment Options:

We accept most private insurances, NC Health Choice, Medicare, Medicaid, and other payment options including sliding scale fees with proof of income, and flat fees for most clinical services

We accept Credit/Debit Cards



## What if you do not have insurance?

We can help. Through the Sliding Fee Scale Discount Program, we offer access to quality health care for patients who do not have insurance or enough insurance. This program is based on your current household size and income. Copayments and deductibles are due at the time of service.

## Other services offered in partnership with the Craven County Health Department

- Health Education Programs (i.e. Tobacco Cessation, Diabetes Prevention, etc.)
- Women, Infant and Children (WIC) services
- Family Planning services (i.e. Birth Control, etc.)
- Prenatal Care
- Smile Mobile Dental Program
- Travel Immunizations

**Free interpreter services available.**

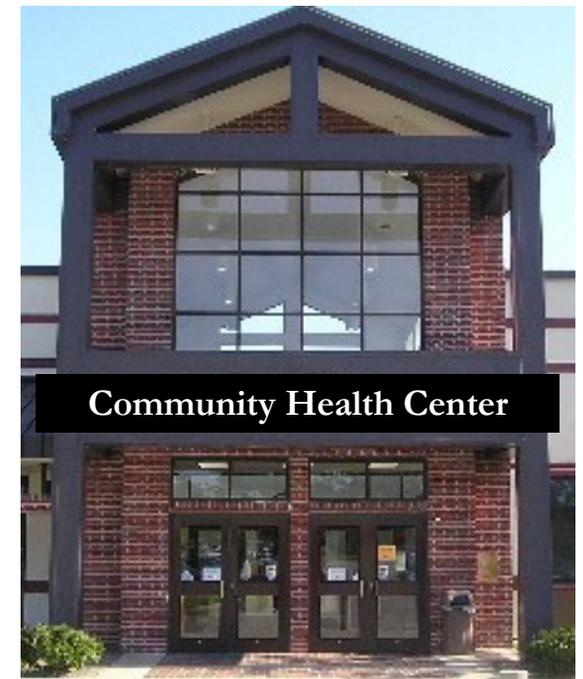
## Contact Information:

### New Bern Office:

2818 Neuse Blvd.  
New Bern, NC 28562  
Phone: (252)636-4920  
Fax: (252)636-4970

### Havelock Office (next to Planet Fitness):

508 US Hwy 70 West  
Havelock, NC 28532  
Phone: (252) 444-1533  
Fax: (252) 444-2767



Community Health Center

# Craven County Community Health Center

*Providing quality and  
affordable health care to all  
members of the  
community.*



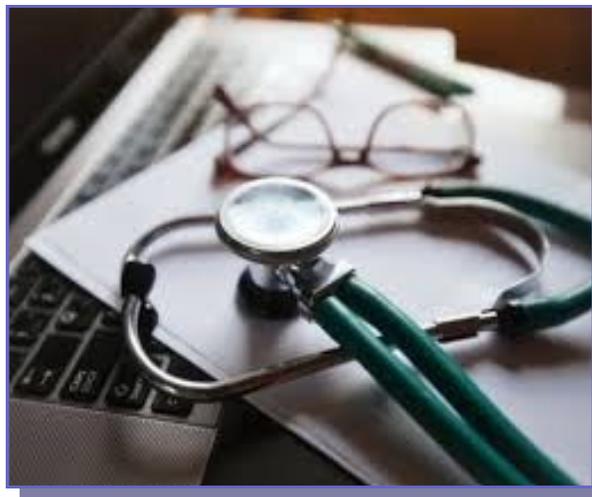
## What is the Craven County Community Health Center?

The Craven County Community Health Center located in New Bern and Havelock are designated as Federally Qualified Health Centers (FQHCs).

Craven County Community Health Center provides comprehensive primary and preventive care services to Craven County residents of all ages, regardless of their ability to pay.

### What kind of services are offered at the Community Health Center?

- Annual Wellness Exams for adults and children
- Sick Visits for adults and children
- Immunizations
- Lab services
- Chronic Disease Management
- Behavioral Health
- Pharmacy



### How can we manage your care?

Our Health Care Team is dedicated in making sure that your care is managed in the office and at home.

**Care Coordination:** Our health care team will work with you to coordinate appointments with other health care providers, including specialists.

**Treatment Options:** The health care team uses evidence based practices and works with you on your plan of care.

**Self-Management:** During your visits, our team will work with you to provide you tools and education to help you manage your care at home.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

### How do I make an appointment?

New Bern Office: (252) 636-4920, option 2

Havelock Office: (252) 444-1533, option 2

**Hours of Operation:**  
Monday– Friday 8:00am to 5:00pm

### Emergency After Hours Call

New Bern- (252) 636-4920

Havelock- (252) 444-1533



### What do I need to bring to my appointment?

- Photo ID
- Insurance Card (if insured)
- Copay
- Medication List
- Immunization Record
- Proof of Insurance (if needed)
- Proof of Household Income (to determine eligibility for reduced rate services)