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Craven County



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FOR IMMEDIATE RELEASE
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Operational Changes for Craven-Pamlico Animal Services Center

Craven County, N.C. – Craven-Pamlico Animal Services Center (CPASC) will have a change in hours and process for animal surrenders effective November 1, 2024. These changes will not impact the number of days the center is open or the services that are provided. CPASC is currently closed to the public on Mondays; with the change in hours the center will be closed to the public on Wednesdays.

Effective November 1, 2024, the new hours will be:

Sunday and Wednesday – Closed
Monday, Tuesday, Thursday, Friday – 10:30am to 5:30pm
Saturday – 10:30am to 3:00pm

Pet owners wishing to surrender their animal will now need to schedule an appointment. The appointment can be scheduled by calling CPASC at 252-637-4606 during normal working hours or emailing animalshelter@cravencountync.gov. Appointments are expected to take 15 – 20 minutes. Pet owners are required to provide proof of ownership, any veterinary records, and the pet's medications at the appointment.

Individuals that have an emergency and need to surrender their pet right away are asked to call CPASC and speak to a staff member. The staff will work with the pet owner to make sure their needs are met and that the animal is safe and well-cared for. Stray animals should still be dropped off during normal business hours.

“Switching our closed day from Monday to Wednesday, CPASC will provide better customer service by not being closed for two days in a row,” said Dr. Tanya Osler, DMV, Craven-Pamlico Animal Services Center Director. “Additionally, the new process for surrendering will allow our staff to collect important information on the animal prior to intake and decrease wait times at the shelter”.

For more information about the change in hours or surrendering an animal contact CPASC by phone at 252-637-4606 or email at animalshelter@cravencountync.gov.

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