

CRAVEN COUNTY EMERGENCY SERVICES



Patti McDaniel, Administrative Assistant



Ira Whitford, Assistant Director



Jackie Barrows, 911 Supervisor



B. O. B.



05/21/2010

Divisions

- 911 COMMUNICATIONS
- FIRE MARSHAL
- EMS SYSTEM ADMINISTRATOR
- EMERGENCY MANAGEMENT
- HOME LAND SECURITY

Communications

- COMMUNICATIONS has 12 full time employees and 1 part time position. The Center is located at 411 Craven Street, New Bern.
- Communications personnel work a 12 hour shift rotation and the Center must be staffed 24/7
- Craven Communications serves as a Regional Communications Center.

Communications (cont.)

- Craven County Communications provides services for Vanceboro, Bridgeton, River Bend, Trent Woods, Cove City, Dover and the un incorporated areas of the County.
- We provide primary communications for 12 Fire Departments, 5 Law Enforcement Agencies, 9 EMS Providers.
- Capable of Back up for New Bern and Havelock 911 lines.



12/17/2010

FIRE MARSHAL

- Investigates fires to determine the cause and origin. Conducts investigation on suspicious fires in conjunction with other State and Local Law Enforcement. G.S. 153A-234
- Assist the Fire Department in preparation for the Insurance Grade Inspections and the minimum 9S inspection from the NC Department of Insurance.

Fire Marshal

- Inspect the Fire Apparatus and Records of each Department to insure compliance with the County Contract.
- Coordinate fire response and tactics in large events .
- Recommend to the Board of Commissioners in matters related to fire protection under NC Law



Emergency Medical Services

- Maintain the Compliance requirements of the NC O.E.M.S for EMS System Plans.
- Assure all Providers are in compliance with System Protocols and Policies.
- Serve as Staff to the County EMS Advisory Council.
- Serve as staff to the EMS Peer Review Committee.
- Maintain Compliance with the County Ambulance Franchise ordinance.
- Receive and process patient call reports for billing and submission of required Data to the State.

EMERGENCY MANAGEMENT

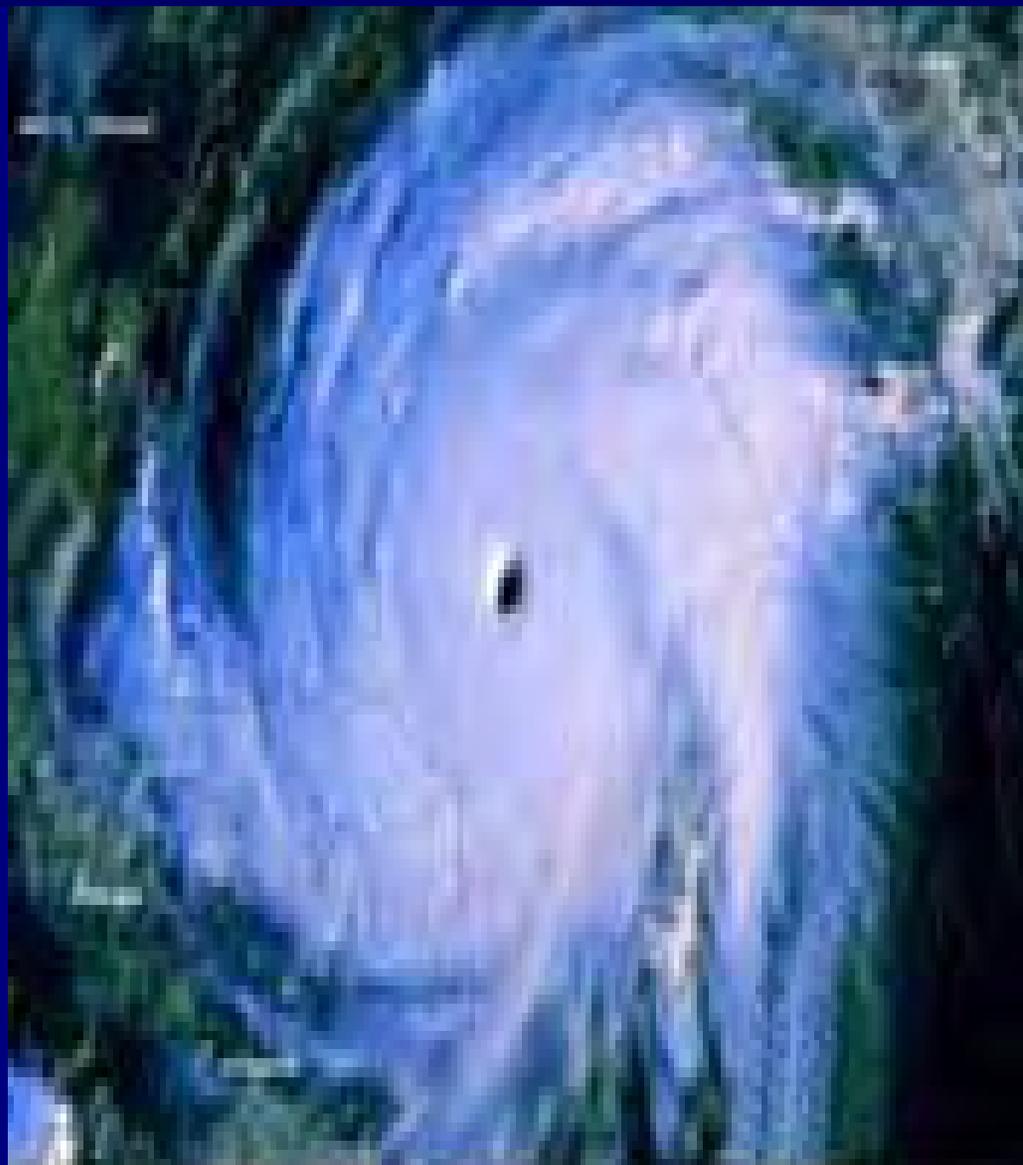
- **Mitigation:** Work with multiple partners including non government agencies to plan for events based on a historical and projected pattern of Natural, Man Made, Biological and Chemical events in Craven County.
- **Response:** Insure adequate resources are tasked to provide life saving and reduction of loss to property and the environment.
- **Recovery:** Provide adequate damage assessment, Central Receiving and Distribution of supplies and goods. Facilitate Shelter, Mass Care and Recovery Centers.

EMERGENCY MANAGEMENT ACTIVITIES



EM Activites

- Hurricanes
- Fires
- Tornados
- Floods
- Winter Storms
- Dam Failures
- Search and Rescue
- Missing Persons



S. N. E. W.



QUESTIONS?

