

Temporary Increases for Food and Nutrition Services

In order to assist recipients who have experienced decreased income from COVID-19, NC will issue additional Food and Nutrition Services benefits to active recipients for the months of March and April. The additional benefits will increase the amount received in these months to the maximum allowed for the number of eligible people in the case. If a household is already receiving the maximum benefit, no additional benefits will be issued.

The schedule for the additional benefits is random, meaning the agency does not know the dates the household will receive any increases. To find out if additional benefits have issued, the household can check their balance by calling the number on the back of the EBT card once per day after 8 a.m. The phone number is 888-622-7328.

If you are not currently receiving assistance, please call Craven County DSS at 636-4900 to ask for information about making an application for Food and Nutrition Services or you can apply online at

<https://epass.nc.gov/CitizenPortal/application.do>

For more information, see the link below.

<https://www.ncdhhs.gov/divisions/public-health/coronavirus-disease-2019-covid-19-response-north-carolina/fns>

Food and Nutrition Services Eligible Members	Maximum Allotment
1	\$194
2	\$355
3	\$509
4	\$646
5	\$768
6	\$921
7	\$1,018
8	\$1,164

(+) \$ 146