

# Craven County Transportation Department

- This department has responsibility for the following areas of Craven County Government:
  - Craven Area Rural Transit System
  - Craven County Central Maintenance Garage
- Craven Area Rural Transit System is better known as C.A.R.T.S.

We've got you coming. . . .



. . . . and going.



# C.A.R.T.S. Mission

The Mission of CARTS is to provide transportation services, within its capabilities, to the general public with special emphasis on the provisions of such services to the elderly and/or handicapped residents of Craven, Jones, and Pamlico Counties.

CARTS is designated a Regional Transit System by the North Carolina Department of Transportation, Public Transportation Division (NCDOT/PTD). Providing service to the residence of: Craven, Jones, and Pamlico Counties.

# C.A.R.T.S. Trips Purposes

C.A.R.T.S. is open to the general public and anyone can ride. Trip purposes include but not limited to:

- ✓ Doctor Appointments
- ✓ Dental Appointments
- ✓ Dialysis Treatments
- ✓ Pharmacy
- ✓ Senior Center
- ✓ Education, Training
- ✓ Employment
- ✓ Groceries
- ✓ Physical Therapy
- ✓ Banking
- ✓ Social
- ✓ Shopping

# C.A.R.T.S. Services

- ✓ Demand Response/Subscription
  - Contact CARTS at (252) 636-4917 no later than 12:00 noon, two business days prior to the trip.
- ✓ Deviated Fixed Route Service (Red and Yellow Loops)
  - Advanced scheduling not required.
  - Loop Schedule – 24 Locations-map on next slide.
- ✓ Operates Monday through Friday.
- ✓ County Holidays CARTS operates Dialysis Routes only.



 CARTS Yellow and Red Route

Craven Area Transit System  
 2822 Neuse Blvd - P.O. Box 13605  
 New Bern, NC 28561  
 252-636-4917

# C.A.R.T.S. Out of Area Destinations

C.A.R.T.S. provides transportation for medical appointments in “out of area” destinations on a regular basis such as:

\*\*\* Durham/Chapel Hill

\*\*\* Morehead City

\*\*\* Kinston

\*\*\* Greenville

\*\*\* Pollocksville

\*\*\* Vanceboro Medical

➤ Other locations as requested depending on Driver/Vehicle availability.

# C.A.R.T.S. Grant Revenue

C.A.R.T.S. operates without any Craven County tax dollars by applying for grants through NCDOT/PTD. Annual grants currently being utilized include:

Community Transportation Program (CTP)

Rural Operating Assistance Program (ROAP)

Both Grants Require:

1. Public Hearing
2. Craven County Commissioner Approval
3. Matching funds which are all generated by revenue from services provided by C.A.R.T.S.

C.A.R.T.S. also utilizes funding through the local Home Community Care Block Grant (HCCBG).

# C.A.R.T.S. Grant Requirements

- ❖ Requirements by NCDOT/PTD to be eligible for the CTP and ROAP grants include:
  - ✓ Vehicle Insurance Coverage
  - ✓ Vehicle Maintenance and replacement
  - ✓ Drug & Alcohol Training/Testing/Policy
  - ✓ NCDOT/PTD Safety Training Requirements
  - ✓ Americans with Disability Act (ADA) and Title VI Compliance
  - ✓ Transportation Advisory Board (TAB)

# C.A.R.T.S. Other Revenue

- C.A.R.T.S. generates revenue by providing transportation services to agencies such as:
  - Craven, Jones, and Pamlico County Department of Social Services.
  - Vocational Rehabilitation
  - Coastal Community Action
  - Monarch/Coastal County Enterprises
  - ECU Infectious Disease Clinic
  - Greene Lamp
  - Religious Community Services
  - Interfaith Refugee Ministries

# CARTS RIDERSHIP

- During FY 2010, July 1, 2009 through June 30, 2010, C.A.R.T.S. provided 104,428 one-way passenger trips.
- C.A.R.T.S. currently schedules approximately 400 one-way trips per day. Some are cancelled and others are no shows.
- The Red and Yellow loops carry an average of 85 one-way trip per day. These trips cover the New Bern area at 24 locations.

# Craven County Central Maintenance Garage

The Craven County Central Maintenance Garage (CCCMG) staff consists of:

Two (2) Mechanics

One (1) Garage Supervisor

The CCCMG oversees the service, maintenance and repair of the Craven County fleet of approximately 250 vehicles and equipment.

# Craven County Central Maintenance Garage

- Monthly the CCCMG handles approximately 100 work orders.
- Fleet of vehicles/equipment includes:
  - Cars
  - Trucks
  - Vans
  - Light Transit Vehicles
  - Backhoes
  - Mobile Command Unit
  - Air boat
  - Various generators

# Craven County Central Maintenance Garage

- Vehicles are serviced every 5,000 miles
- Major service every 35,000 miles.
- Yearly North Carolina Safety/Emission Inspection
- Repairs as needed
- Vehicles that are no longer feasible to keep in the fleet are stripped and sold through Govdeals.com, an online surplus property auction site.

# Craven County Central Maintenance Garage

- ✓ CCCMG also oversees the County's partnership with the City of New Bern for the purchase of gasoline for Craven County vehicles at a discounted price.

# Craven County Transportation Department



We've got you coming . . . .and going.

Need a Ride?

Public Transportation System

Serving the residence of

Craven, Jones & Pamlico Counties

252-636-4917