



CANCELLATIONS AND No-SHOWS POLICY TO BE ENFORCED EFFECTIVE OCTOBER 1, 2008

To cancel your ride, call **252-636-4917** at least 24 business hours before your pick-up time. Otherwise, you will be considered a "no show" and "no show" charges will be applied. Drivers are not allowed to take cancellations.

The driver will wait 3 minutes after your scheduled pick-up time. If, after 3 minutes, you do not show, you will be considered a "no show", the driver will leave, and "no show" charges will be applied. Your return trip will be cancelled.

Three "no shows" could result in suspended or denied service. A fee may be charged before service can be accessed for future reservations.