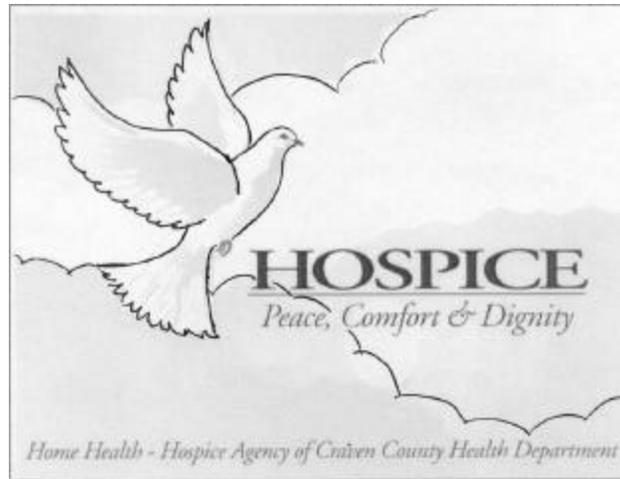


Hospice Volunteers



Craven County Health Department **Home Health-Hospice Agency**

PO Box 12610
2818 Neuse Boulevard
New Bern, NC 28561
(252) 636-4930

Who Are Hospice Volunteers?

Our volunteers come from throughout Craven County. They are professional people, homemakers, retirees and military personnel.

All of our volunteers are individuals who offer their abilities and time unselfishly and with compassion. They are willing to share their time and concern so that Hospice patients can remain at home supported by their family and friends.



What do Hospice Volunteers do?

Volunteers visit patients in their home, providing support and companionship, sharing interests, hobbies, and light recreational activities.

They listen, hold a hand, prepare a light meal, run an errand, do light household chores, provide transportation and become a friend.

Volunteers may provide continuing support to families during bereavement.

Each volunteer helps to meet the unique needs of a Hospice family according to his or her own personal skills, interest and time.

Office assistance and assistance with memorial and/or educational events is always appreciated

Need a Speaker?

Hospice staff offers informative presentations on a variety of topics:

- Hospice Philosophy and Service
- Grief, Loss and Bereavement
- Caregiving and the Family

What is Hospice?

- Hospice is a philosophy of care that affirms the basic dignity and worth of life.
- Hospice views dying as a normal process.
- Hospice cares for terminally ill patients and families in their homes where they are supported to live as fully and self determining as possible.
- Hospice uses a team approach which recognizes the emotional, social, and spiritual needs of the patient and family as well as his/her medical needs.
- Hospice's caring team is a blending of a multidisciplinary staff and lay volunteers with a variety of backgrounds and talents.
- Hospice provides continued support to the family after the death of their loved one.

How do Hospice Volunteers Know What To Do?

A comprehensive educational and volunteer training program is offered to the community at large and is required of all Hospice Volunteers. Through the training, volunteers learn about Hospice as a concept of caring and develop skills which enable them to be a vital member of the Hospice Team.

How Can I Become Involved?

Call 636-4930

8 am to 5 pm

Monday through Friday

Ask for the Hospice Volunteer Coordinator. She will be pleased to answer any questions. Your involvement can be a very rewarding experience and make an important difference to Craven County Health Department Home Health-Hospice's program of care.

Characteristics of Hospice Program of Care

- Patient and family are the unit of care.
- Palliative care which focuses on pain and symptom control.
- Services are coordinated under a central administration.
- Care is provided by a physician directed team of professionals.
- Volunteers are an integral part of the interdisciplinary team.
- Services are available Monday through Friday, 8 am to 5 pm with on-call personnel available 24 hours a day, 7 days a week.
- Formal and informal support is provided to staff and volunteers.
- Bereavement services are offered to family members.

