



# Craven County Health Department 2009/2010 Annual Report

Brief Overview



# Health Department Services

- Maternity Clinic
- Child Health Primary Care
- Adult Health Clinics
- Communicable Disease Control
- WIC/ Nutrition
- Mobile Dental Unit
- Care Coordination
- Health Promotion
- Home Health & Hospice
- Environmental Health
- Animal Control
- Vector Control
- Preparedness
- Vital Records

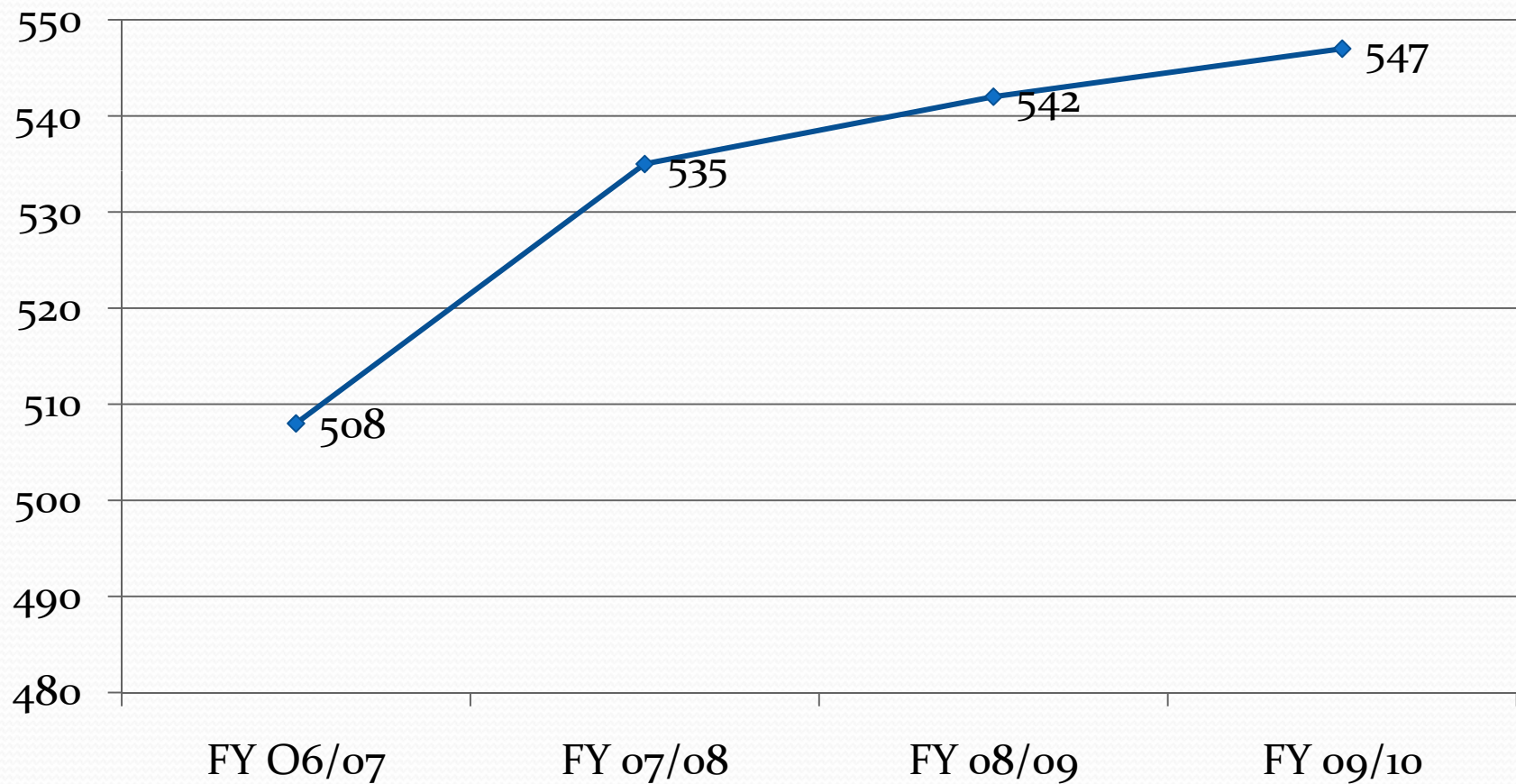


# Challenges

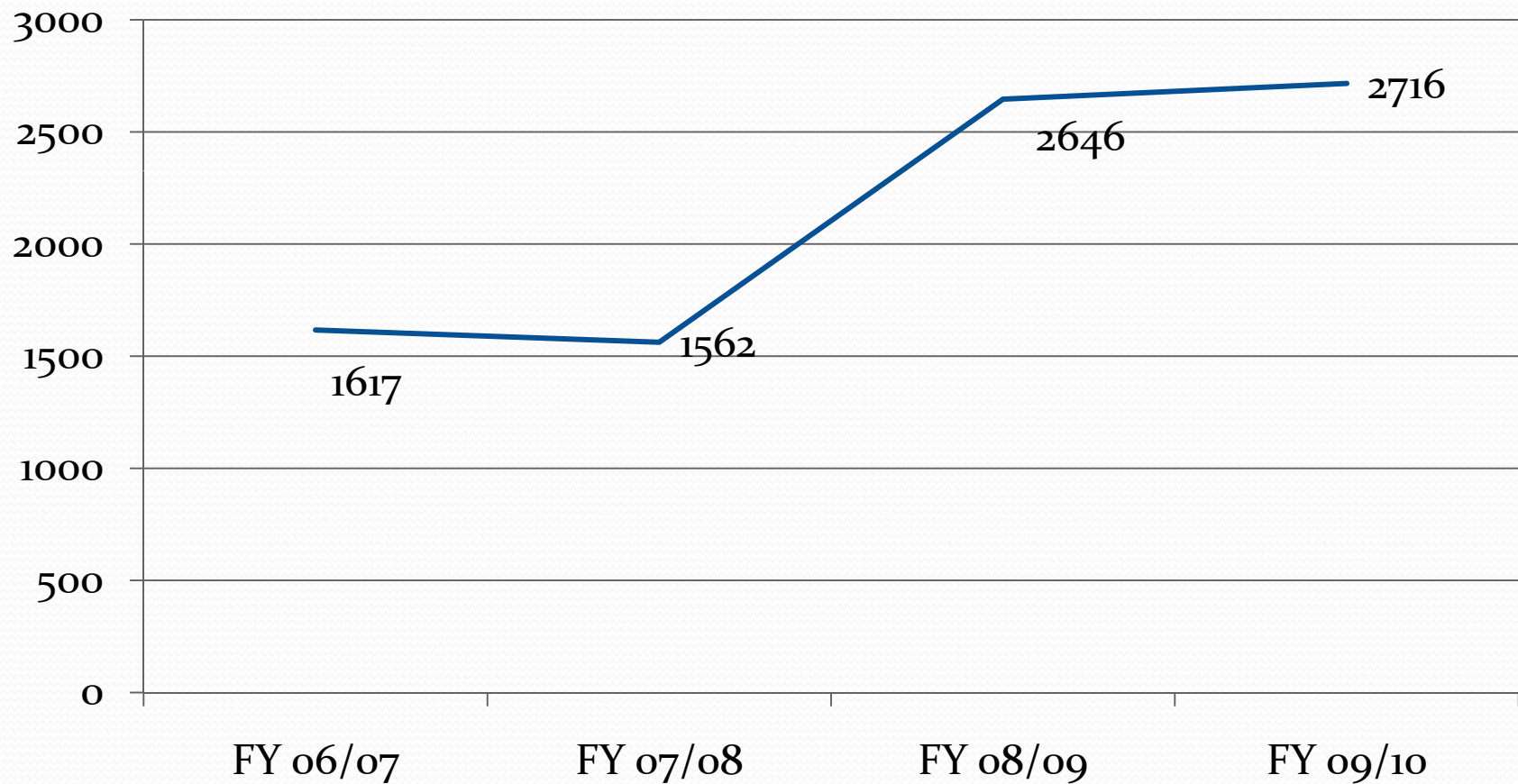
- Obesity
- Tobacco Use
- Heart Disease
- Teen Pregnancy
- Huge State budget cuts for the third year in a row
- H<sub>1</sub>N<sub>1</sub> Outbreak
- Clinics down two mid-level providers
- Dentist informed us that she was relocating
- New patient management/ billing system



# Average Clinic Visits Per Week

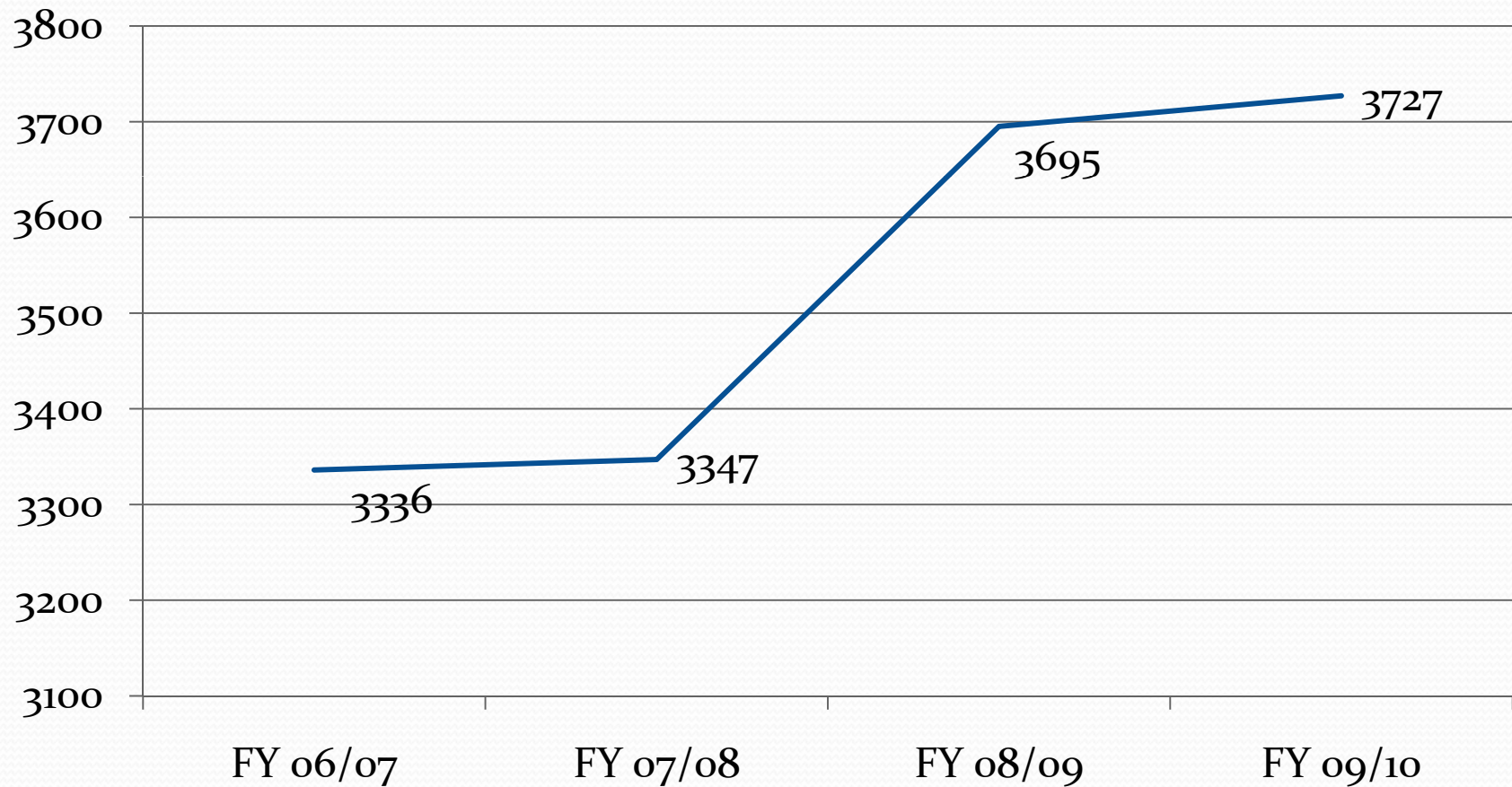


# Child Service Coordination Visits

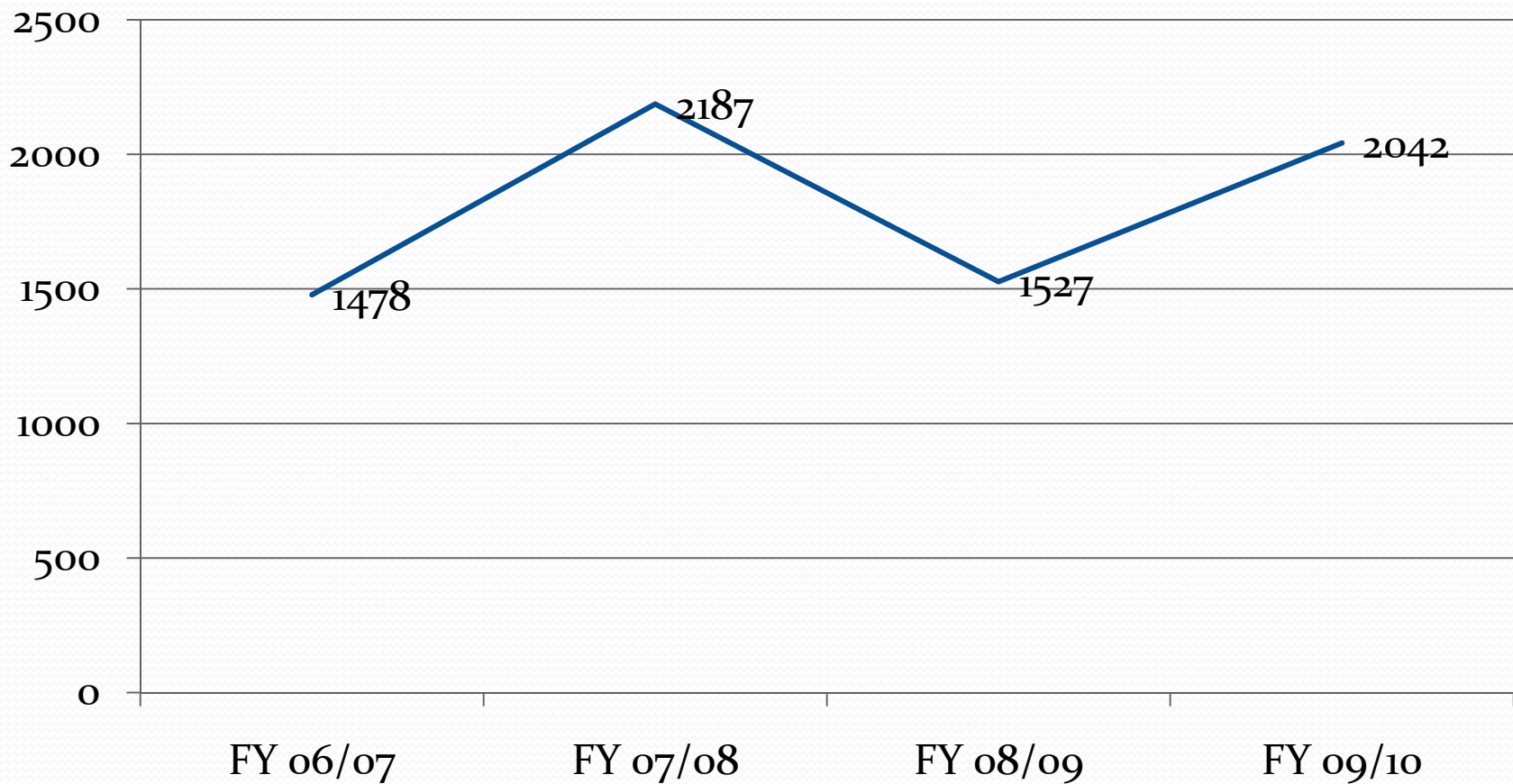




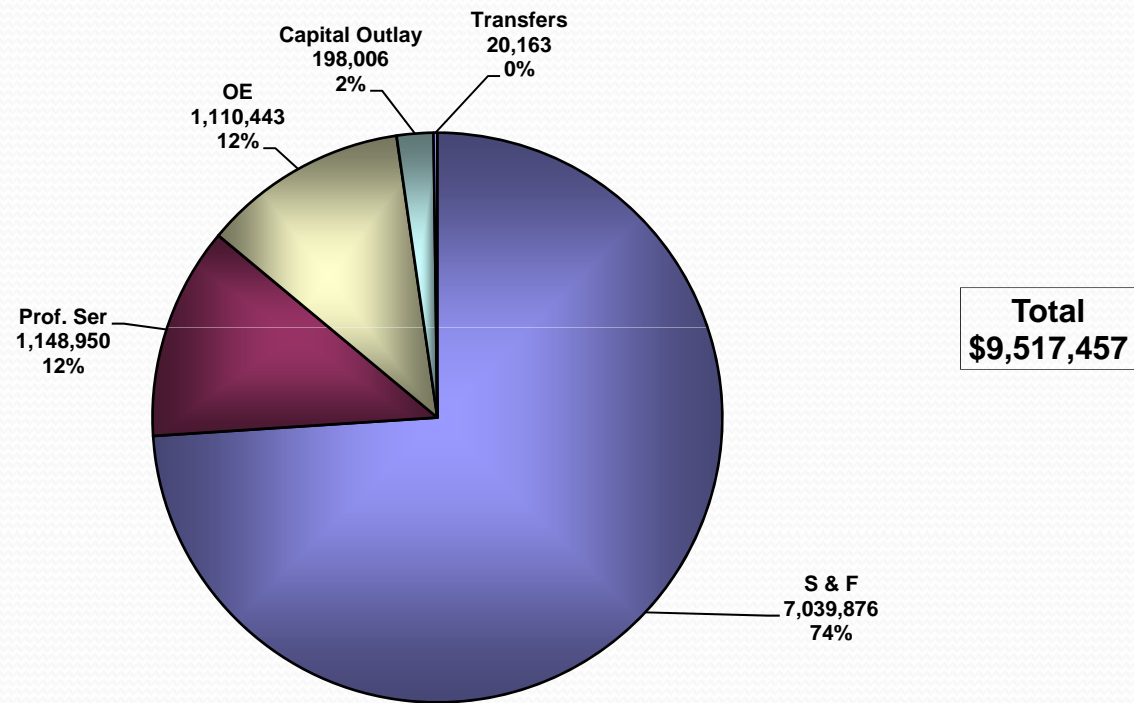
# WIC Average Caseload



# Mobile Dental Unit Visits

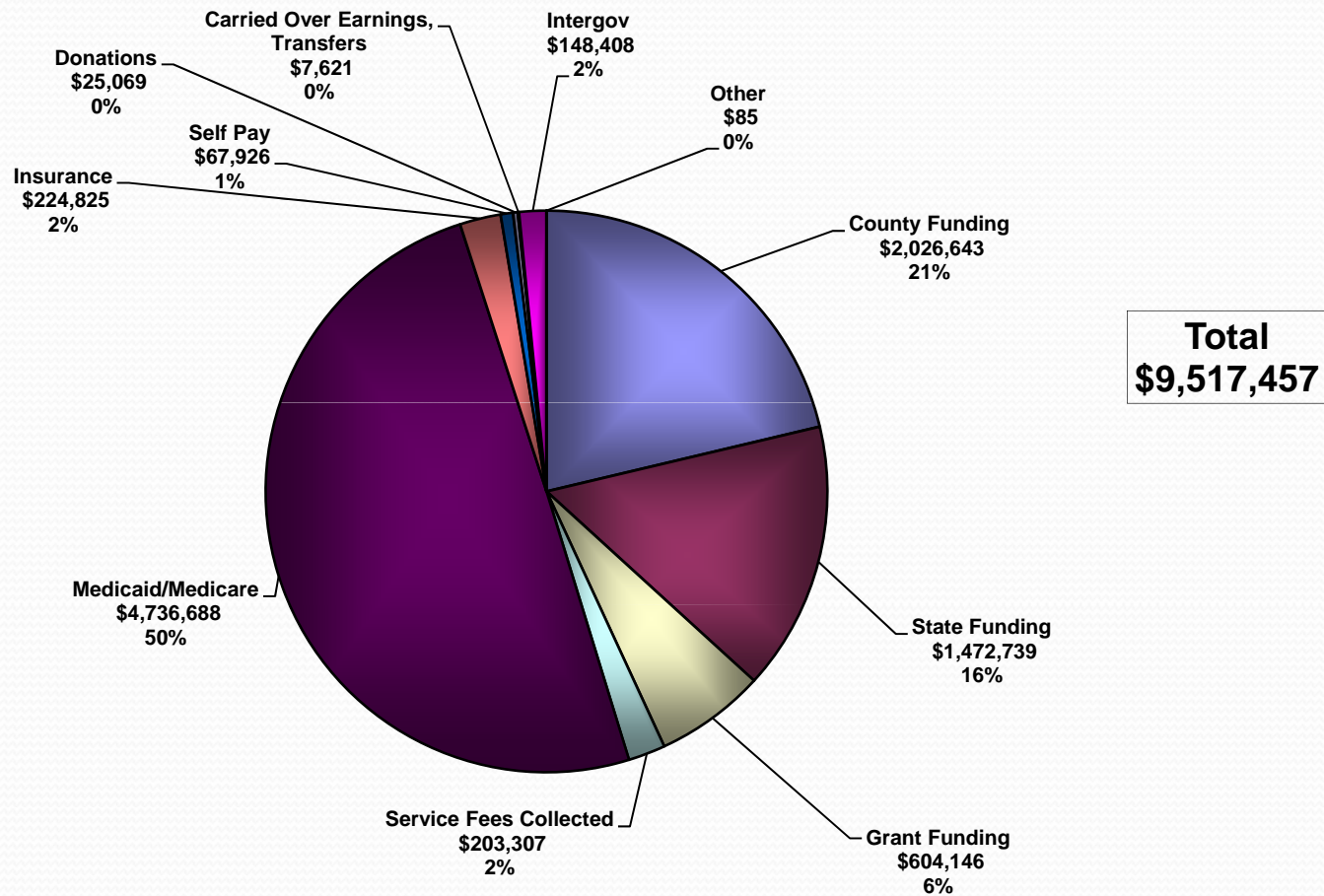


# 2009-2010 Expenditures

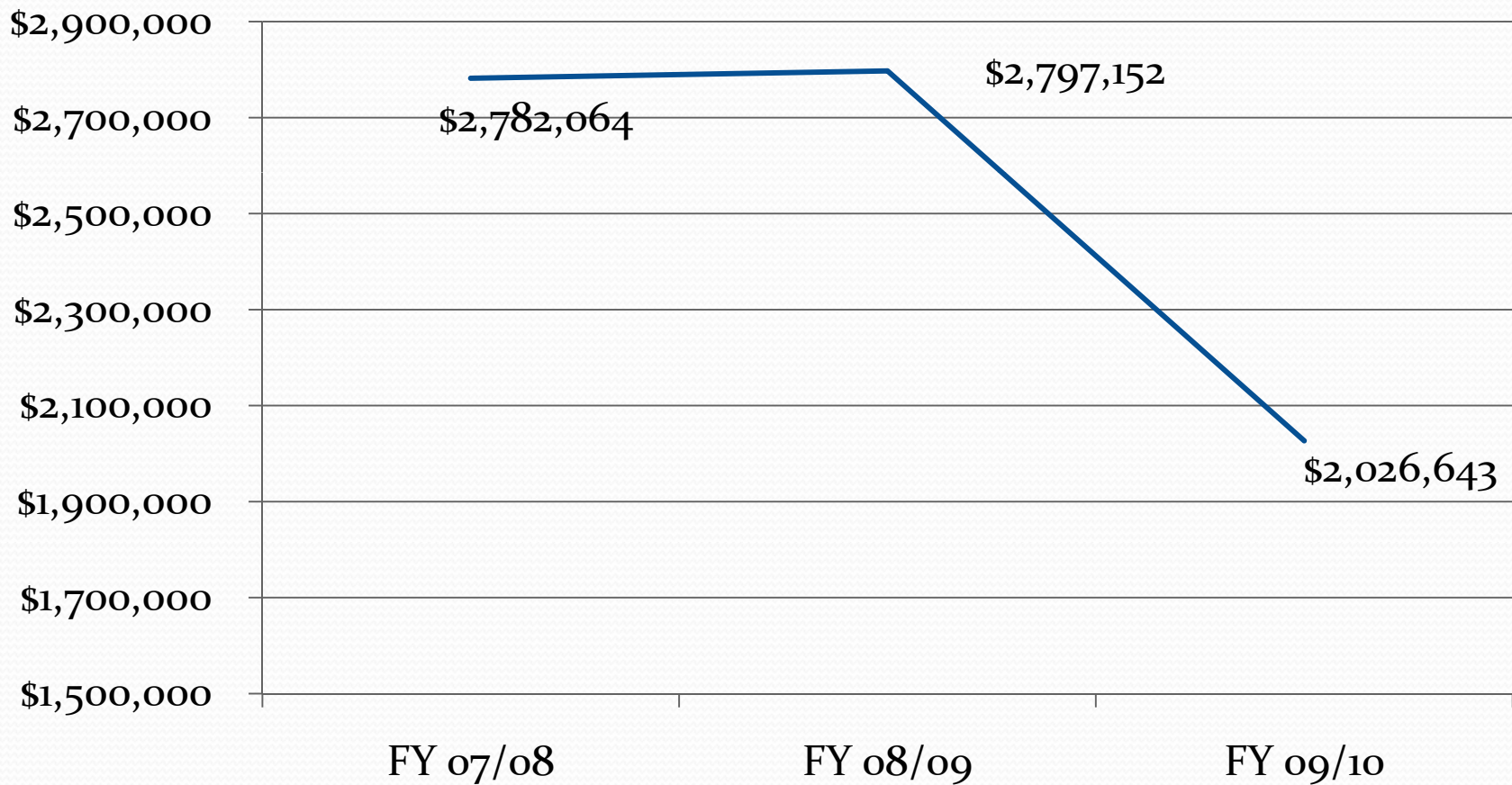




# 2009-2010 Revenues



# County Contribution Trends







# Accomplishments

- Customer Approval Rating of 97%
- \$2,461,443 in WIC food dollars redeemed in Craven County
- Home Health & Hospice received CHAP accreditation
- Addition of Adult Health clinic nurse
- Recruited a new dentist
- New Maternity scheduling decreased wait time for an appointment from 8 weeks to 1 week
- Utilized \$770,509 less county dollars in 09-10 than 08-09