

Frequently Asked Questions

1 - Is my trash hauler changing and why?

YES, the Craven County Trash Collection was put out to bid and Republic Services/GDS won that bid and will start pick up services July 1, 2012. They will either pick it up with residents using trash stickers or by private subscription service.

2 - Who will be affected?

All County residents excluding those serviced by the local municipalities of New Bern, Bridgeton, Vanceboro, Havelock and Dover. These changes will not impact the service offered by these jurisdictions.

3 - Does this change affect my Recycle pick up?

NO, this change only concerns trash pickup.

4 - Do I have to use a subscription service?

NO, a resident has three options

- 1- A resident can take their trash to any of our convenience sites with the appropriate amount of stickers.**
- 2- Put your trash container or bag curbside on the correct day before 7:00 am with the appropriate amount of stickers.**
- 3- Contract with Republic Services for a private subscription service, 252-638-1366.**

5 - Can I still use my yellow stickers after July 1, 2012?

YES, you can continue to use the stickers after July 1 and then purchase the orange \$2.25 stickers, or you can come by the office (406 Craven Street) and exchange them with an additional purchase. A resident can also mail them into the office with an additional purchase to exchange the stickers.

6 - Will my trash pickup day change?

YES, for some of the residents the pick up days will change. The service schedule is as follows:

MONDAY

Broad Creek Road and surrounding areas, Fairfield Harbour, Brices Creek area, James City, Old Cherry Point Road (west up to Forsyth)

TUESDAY

Cove City, Fort Barnwell area, Carolina Pines, Riverdale, Flanders Beach area.

WEDNESDAY

Hwy 17 North to Hwy 43, Hwy 17 North to Hwy 118, all areas north of Vanceboro to county line.

THURSDAY

East Havelock to Harlowe and Cherry Branch to county line, outside city limits of Havelock-Greenfield Heights, Old Cherry Point Road (east of Forsyth)

FRIDAY

Trent Woods and River Road area, Riverbend and Hwy 17 South from city limits.

***Note: Descriptions are approximate**

****Note: Excluding residents within City limits of New Bern, Bridgeton, Vanceboro, Havelock and Dover**

7 - Why do I have two different days for trash and recycle pickup?

The trash and recycling contracts for the County are serviced by two different companies. The County's Curbside Collection of Recycling is handled by Waste Industries, 252-633-2175 and Curbside Trash Collection is handled by Republic Services/GDS, 252-638-1366. Each company is running their respective routes using their equipment and staff as efficiently and with as little change to the residents as possible.